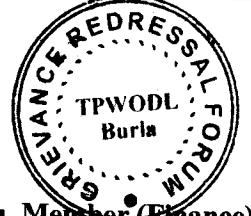


Grievance Redressal Forum
TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/SEED/ (Final Order)/ 1764 (4)

Date: 31/05/24

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

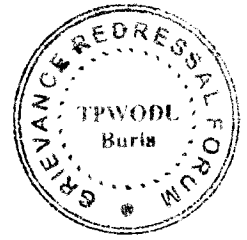
1	Case No.	BRL/386/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Srikara Sahu Jagannath Prasad, Naktideol Dist-Sambalpur	4164-3301-0153		
3	Respondent/s	S.D.O (E),Rairakhol	Division S.E.E.D, TPWODL, Sambalpur		
4	Date of Application	13.05.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
15. Others (Specify) -X					
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019	√		
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	13.05.2024			
9	Date of Order	31/05/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Naktideol, TPWODL

Appeared

For the Complainant- Srikara Sahu

For the Respondent - SDO(Electrical), Rairakhol, TPWODL.



GRF Case No- BRL/386/2024

Srikara Sahu
Jagannath Prasad, Naktideol
Dist-Sambalpur
Con No-4164-3301-0153

COMPLAINANT

VRS
SDO(Electrical), Rairakhol, TPWODL.

OPPOSITE PARTY

Srikara Sahu has appeared on Dt. 13.05.2024 at the camp held at ESO Office, Naktideol and submitted a written complaint wherein he has stated about billing dispute & requested to revise/rectify the same.

SUBMISSION OF OPPOSITE PARTY

The opposite party has not submitted any relevant document in this case.

OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 1KW with date of initial power supply 07.09.2002 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute with prayer to revise the bill. This Forum has gone through the billing data base and found no merit in this case for bill revision and accordingly dismissed.

Accordingly, the case is disposed of.

B. Mahapatra

(Co-Opted Member)

Grievance Redressal Forum

Copy To: Burla - 768017

(A.P. Saha)
Member (Finance)

Grievance Redressal Forum

TPWODL, Burla - 768017

A.K. Satapathy
(President)
President

Grievance Redressal Forum
TPWODL, Burla - 768017

1. Srikara Sahu, Jagannath Prasad, Naktideol, Dist-Sambalpur
2. Sub-Divisional Officer (Elect.) Rairakhol, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.oerc.org under the "head "Cases-> "GRF".)